



## RETURN POLICY

You can return your defective or unsatisfactory award in just a few simple steps:

Please fill out this form and include with your return package. Please make sure the award is packaged well.

1) Company name: \_\_\_\_\_

2) Employee name: \_\_\_\_\_

3) Phone number: \_\_\_\_\_

4) E-Mail address: \_\_\_\_\_

**Note:** It is important to include your email address so that you will receive a confirmation notice upon receipt and an estimated return delivery ETA.

5) Reason for return: \_\_\_\_\_  
\_\_\_\_\_

6) Your ship to return address: Company address  Home address

Company Name (if applicable): \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Attention: \_\_\_\_\_

Phone number: \_(\_\_\_\_\_)\_\_\_\_\_

**To be shipped to our Return Department:**

**CSI International  
1001 Main Street  
Niagara Falls, NY 14301  
Attn: Award Returns**

If you have any further questions or concerns please contact the Award Redemption Return Department at 1-800-441-2895.